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To: Examiner Robert W. Beausoliel, Jr., GAU 2113

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From: Mitchell S. Bigel

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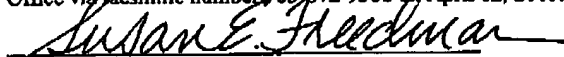
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Attached is a Status Inquiry for USSN 10/601,035.

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Attorney Docket No. 5577-262

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: David L. Kaminsky et al.

Confirmation No.: 8462

Serial No.: 10/601,035

Group Art Unit: 2113

Filed: June 20, 2003

Examiner: Robert W. Beausoliel, Jr.

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
RESOLVING PROBLEMS IN AN APPLICATION PROGRAM UTILIZING A
SITUATIONAL REPRESENTATION OF COMPONENT STATUS

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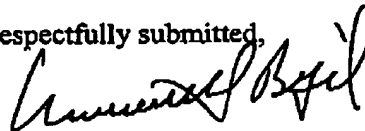
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Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,

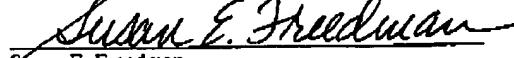


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